



## INFRASTRUCTURE MAINTENANCE

Technology Management  
for  
Manufacturing



Older technology will inevitably slow down and become obsolete, hampering the growth of your company in the long term. The gains in productivity and efficiency that come from regular technology maintenance and upgrades far outweigh the initial purchase and implementation costs.

## Manufacturing Business

The client is a local manufacturer with approximately \$17 million in yearly revenue.

### Their Challenges

Old hardware limited their application options. Their aging system struggled to reliably run their ERP and CAD solutions, which significantly impacted production and delivery schedules.

### Our Diagnosis

The client had been working with hardware that was either outdated, or poorly maintained.

- Servers were being supported by very old, unreliable battery backups, which was a risk.
- Equipment was old and poorly maintained:
  - it was dirty
  - the servers' vents and fans were clogged
  - workstations and networks were dirty and occasionally past their End of Life date.

This was serious downtime waiting to happen.

# CASE STUDY

### Our Solution

We looked at the client's existing equipment as part of our holistic assessment.

- Several of their computers were past their End of Life so we replaced those with newer models.
- We then verified all of the appropriate settings and business applications that were needed on workstations, and installed them accordingly.
- We implemented a UPS (Uninterruptable Power Supply) in the server room to replace the old battery backup—this will grant an additional level of reliability in a disaster or power outage.

The new hardware provides enough power and reliability to consistently utilize their important management and development applications.

We supported these decisions with a full suite of documentation, which will provide everyone with the needed information to properly maintain and update the client's systems moving forward.

### The Results

Having modern, functional, and well maintained equipment makes an immediate and palpable impact on any workplace. Modern workstations run faster, more efficiently, and more safely than what they had before, which leads to a direct productivity increase.

The new power supply in the server room provides another layer of reliability to these important data centers, and the supporting documentation for it all clearly outlines potential maintenance needs and provides a record of what has been done before.

### About Us

We care about our customers and we make your business our business. As the leading provider of I.T. services in Bellevue and Seattle, we focus on making I.T. simple, not scary. We provide friendly, hands-on support 24/7.

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