

SOFTWARE MANAGEMENT

Technology Management for Manufacturing



Consistent, compatible implementation and management of a tool platform like Office 365 provides a workplace opportunity for increased productivity and efficiency, while eliminating many of the problems that can interrupt work flow.

Manufacturing Business

The client is a local manufacturer with approximately \$17 million in yearly revenue.

Their Challenges

Many disruptive issues included:

- compatibility issues
- communication failures
- inconsistent software licensing
- underutilization of several Office 365 services like Microsoft Teams.

These problems naturally reduced the productivity of the client's team.

Our Diagnosis

The client suffered from an unequal and inconsistent Microsoft Office 365 implementation. Their users were all on different software versions.

CASE STUDY



Our Solution

After an initial analysis of the client's network and systems, we implemented a clean, complete installation of Microsoft Office 365 on all workstations.

The Results

After the installation, the client's team compatibly and consistently utilize the full breadth of Office 365, and do so collaboratively. The ability to use Microsoft Teams without issue is a boon to workplace collaboration, and the client benefits from the resulting increase in productivity.

About Us

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